Dear Resident/ Families /Resident Representative,

Ensuring our residents are cared for in a safe and healthy environment is our top priority. Facility leadership is working with Department of Health (DOH) and Centers for Disease Control and Prevention (CDC) guidance to protect all residents. We are fully committed to communicating the current status of any Covid-19 or respiratory outbreaks in the facility and interventions being undertaken to prevent the spread of infection.

We have 3 additional positive residents and 4 positive staff.

As of today, the facility has:

- 11 residents confirmed case of Covid-19.
- 5 staff members with confirmed case of Covid-19.

We are completing contact tracing to identify any other residents or staff members that have been affected. Staff are all working diligently and following all infection control practices ensuring the safety of our residents. Please be aware that each family is notified individually of Covid-19 positive results and any other change in a resident's condition.

All residents are encouraged to get vaccinated as well as receive their booster(s) does when eligible. Please see CDC website for vaccine/booster does eligibility: CDC Website. Please contact your Social Worker for any vaccine questions and/or if you would like to receive a vaccine.

Visitors are required to wear a well-fitting non-surgical paper mask or a mask of higher quality (i.e., surgical mask, KN95 or N95) at all times during any visitation at the facility. If the visitor wishes, a cloth mask may be placed over the paper mask. The masks must cover both the nose and the mouth. The facility will provide surgical masks for those that need. All visitors are required to physically distance from facility personnel and other patients/residents/visitors that are not directly associated with the specific resident(s) being visited by that individual.

All visitors are required to provide a negative SARS-CoV-2 test result taken **one day prior to visitation for antigen tests and two days prior to visitation for NAAT (e.g., PCR) tests**. **All visitors may use either NAAT testing or antigen testing**. The facility is offering visitors to take rapid tests home for testing at home (within 24 hours of visit) and a time stamped picture (i.e., on a phone) can be showing to the receptionist upon entry. For those that don't have an acceptable negative result the facility will test you upon entry and you will need to wait for a negative result to conduct the visit.

Please note, we will continue to have virtual visits via our Recreation department and our whole compliment of staff is willing to help you out with any questions or concerns any of you might have. We encourage families to send care packages for their loved ones that include a photo of the sender to be used at a memory prompt. We ask families to send video messages that can be replayed. Send videos and photos via whatsapps or sms to 347-802-6042.

Facility phone number: 718-882-6400

Social Workers:

Suzette Henry: Extension 240 – SHenry@goldcrestcc.com

Sherlia Mitchell Extension 242 – SMitchell@goldcrestcc.com

To schedule video calls please call Maytha Ramirez, Recreation Director at extension 250 or email Maytha at MRamirez@goldcrestcc.com

As a reminder, you can find all our Covid-19 updates on our website. Please don't hesitate to reach out to me with any questions or concerns.

Warmest regards,

Mr. Harvey Bauer, LNHA

Administrator